Phạm Đặng Cường

Senior Developer · PHP / Laravel · Full-stack, system integration & legacy modernization

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Personal details: born 1997

SUMMARY

Senior Developer (PHP/Laravel) with about 7.5 years of experience across telecom, payments, banking, travel, e-learning and higher education. Strong in full-stack delivery, system integration and legacy modernization. Supporting strengths: delivery and vendor coordination, workflow automation, and mentoring.

EXPERIENCE

Senior Developer, RMIT University (through CMC Global) Apr 2024 – Present

- Read and extracted business logic from legacy projects (Java Spring Boot, Symfony) and, as the sole developer of these five modules, consolidated 5 legacy apps into one Laravel + jQuery platform: Redirect (short links + QR codes), Contract Management, Inventory & Loan, Scriptor (scheduled-script management), Event Management System. The Event Management System is the highest-stakes module: events can exceed 8,000 guests.
- Built Power BI dashboards for contract managers (check contract status) and for inventory staff (check equipment status). Automated approvals with Power Automate: requests go straight to the people with approval rights, who only click approve or reject, saving a lot of manual follow-up.
- Technical liaison and delivery coordination: advise campus users on vendor-built systems, work with vendors, prepare change requests and deployment plans, coordinate production releases, support incident resolution.
- 2025: helped build a Playwright end-to-end test automation project (about 500 test cases); mentored and managed 4 students on structuring and writing tests, then merged their work into the main project, still in use today.
- Requirements analysis and user demos done in-team (no dedicated BA).

Tech: Laravel, PHP, jQuery, MySQL, Playwright, Power BI, Power Automate | Award: Team award, 2026

Developer, Centrala (small outsource company) Oct 2023 – Mar 2024

- Built a Udemy-like e-learning platform from scratch (Laravel, jQuery).
- Built a document upload, review and approve workflow app for a Japanese client (ReactJS + Ant Design).
- Maintained and fixed customer websites. Moved local development from XAMPP to Docker.

Tech: Laravel, jQuery, ReactJS, Ant Design, Docker

Developer, FPT Telecom Mar 2021 – Sep 2023

- Built a customer-care support web app for call-center agents: suggested replies, service recommendations and built-in utilities so any agent can support customers with little training. Used by more than a thousand users.
- Flagship feature: automatic distribution of customers to the most suitable agent based on customer data. Won the internal IKhiến award. 2022
- Real-time notifications with Socket.IO, logging with Kafka + Kibana, caching with Redis, monthly table partitioning for large data volumes.

Tech: Laravel, jQuery, Socket.IO, Kafka, Kibana, Redis, MySQL | Award: IKhiến internal award

Developer, later Lead on one project, Bin Corporation Group Apr 2019 – Feb 2021

- Built payment-integration APIs and plugins for CMS platforms (WordPress, Magento, OpenCart, Drupal) and for customers' own websites.
- Worked on Visa-related projects and payment gateways (Stripe, PayPal).
- Built from scratch a flight-ticket booking system and a banking platform for the EU market (mostly third-party API integration). Led a team of 3 other people on the banking project.
- Stack included Phalcon, jQuery, Azure Search, AWS S3, Google reCAPTCHA and SSO.

Tech: Phalcon, jQuery, Stripe, PayPal, Azure Search, AWS S3, reCAPTCHA, SSO | Award: Best Employee

Intern, VNPT Jan 2019 – Mar 2019

- Built a pure-PHP web app that connected to multiple databases (Oracle, SQL Server, MySQL) to raise alerts on network incidents automatically.

Tech: PHP, Oracle, SQL Server, MySQL

SKILLS

Backend: PHP, Laravel, Phalcon

Frontend: jQuery, ReactJS, Ant Design

Data: MySQL, SQL Server, Oracle, Redis

Real-time & observability: Socket.IO, Kafka, Kibana

Cloud & integrations: Docker, AWS S3, Azure Search, Stripe, PayPal, SSO, API integration

Testing & Power Platform: Playwright, Power BI, Power Automate, Data reporting, Workflow automation

Delivery & practice: Legacy migration, Requirements analysis, Mentoring, Release / change management

EDUCATION

- **College diploma, Electronics and Telecommunications** (Điện tử truyền thông), Cao Thang Technical College (Cao đẳng Kỹ thuật Cao Thắng), 2019

AWARDS

- **Team award**, RMIT University, 2026
- **IKhiến award**, FPT Telecom, 2022. For the automatic customer-to-agent distribution feature.
- **Best Employee**, Bin Corporation Group, 2021. Awarded before leaving the company.

Projects are internal/confidential; they are described by type, domain and role rather than by name.